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QRP 40cm 129cc Petrol Rotavator 131615



October 2017

Instruction Manual



IMPORTANT! Please read these instructions fully before starting assembly.

These instructions contain important information that will help you get the best from your product, ensuring it is assembled correctly and safely. If you need help or have damaged or missing parts, call the Customer Helpline on **01904 727 500**.

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General Safety Warnings

Safety Warnings



WARNING! Read all safety warnings and instructions.

Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury.



WARNING! Read all safety warnings and instructions designated by the  symbol.

Save all warnings and instructions for future reference.

- Always ensure anyone intending to operate this machine is fully conversant with the contents of this instruction manual prior to assembling, maintaining or operating the machine.
- Perform assembly operations as described in this manual. Failure to observe this warning may lead to serious injury, death, or damage to the machine.
- Always take care when removing the packaging, to prevent damage to you or to the machine.

IMPORTANT! Before assembling the machine, check all the parts indicated in the manual are in the box. Inspect all the parts for signs of damage. Do not assemble the machine if you observe any damaged components.

Training

- Read the instructions carefully. Be familiar with the controls and the proper use of the product.
- Never allow children or people unfamiliar with these instructions to use the product. Local regulations can restrict the age of the operator.
- Never work while people, especially children or pets, are nearby.
- Keep in mind that the operator or user is responsible for accidents or hazards occurring to other people or their property.
- The product may only be operated by suitably trained persons.

Preparation

- While working, always wear substantial footwear and long trousers. Do not operate the product when barefoot or wearing open-toed sandals.
- Thoroughly inspect the area where the product is to be used, and remove all objects which can be thrown by the product.

WARNING! Petrol is highly flammable.

1. Store fuel in containers specifically designed for this purpose.
2. Refuel outdoors only and do not smoke while refuelling.
3. Add fuel before starting the engine. Never remove the cap of the fuel tank or add petrol while the engine is running or when the engine is hot.

4. If petrol is spilled, do not attempt to start the engine but move the product away from the area of spillage and avoid creating any source of ignition until petrol vapours have dissipated.

5. Replace all fuel tank and container caps securely.

- Replace faulty silencers.
- Before using, always visually inspect to see that the working parts are not worn out or damaged. Replace worn out or damaged parts and bolts in sets, to preserve balance.

CAUTION! Do not touch rotating parts.

Operation

- Do not operate the engine in a confined space where dangerous carbon monoxide fumes can collect.
- Work only in daylight or in good artificial light.
- Always be sure of your footing on slopes.
- Walk, never run with the product.
- For wheeled rotary products, work across the face of slopes, never up and down.
- Exercise extreme caution when changing direction on slopes.
- Do not work on excessively steep slopes.
- Use extreme caution when reversing or pulling the product towards you.
- Do not change the engine governor settings or overspeed the engine.

- Start the engine carefully, according to manufacturer instructions, and with feet well away from the working part(s).
- Do not put hands or feet near or under rotating parts.
- Never pick up or carry a product while the engine is running.
- Stop the engine and make sure that all moving parts have come to a complete stop:
 1. whenever you leave the product.
 2. before refuelling.
- Reduce the throttle setting during engine shut down.
- Do not operate the product while being tired, ill or under the influence of alcohol, medication or other drugs.
- Avoid operating the product on extremely dry or wet soil, where feasible.
- Avoid using the product in bad weather conditions, especially when there is a risk of lightning.
- Stop the working part(s) if the product has to be tilted for transportation when crossing surfaces other than soil, and when transporting the product to and from the area to be worked.
- Do not alter or tamper with any sealed adjustments for the engine speed control.
- Do not tamper with or disable any safety systems or features.
- Ensure (and regularly check) that all starting interlocks and operator presence controls are properly functioning.

- Stop the product according to instructions in this manual before leaving the operator's position, and park it.
- Disengage all working parts and drive clutches before starting the engine.
- Do not tilt the product when starting the engine, except if the product has to be tilted for starting. In this case, do not tilt it more than absolutely necessary and lift only the part which is away from the operator.
- Never touch the exhaust, exhaust guard or cooling fins when the engine is hot.
- Never carelessly touch the product, you can burn yourself. While the product is in operation, or shortly thereafter, its parts, such as the exhaust pipe, engine, and other surfaces, are extremely hot! Pay attention to the markings on the product.
- Make sure that the air intake of the combustion engine is clear. Keep the air intake free of dust, dirt particles, gases and fumes.
- Keep hands and feet away from the working parts at all times and especially when switching the engine on.
- Stop the engine and disconnect the spark plug connector, make sure that all moving parts have come to a complete stop and, where a key is fitted, remove the key:
 1. before clearing blockages.
 2. before checking, cleaning or working on the product.
 3. after striking a foreign object. Inspect the product for damage and make repairs before restarting and operating the product, if the product starts to vibrate abnormally (check immediately).

Maintenance and storage

- Keep all nuts, bolts and screws tight, to be sure the product is in safe working condition.
- Never store the product with petrol in the tank inside a building where fumes can reach an open flame or spark.
- Allow the engine to cool before storing in any enclosure.
- To reduce the fire hazard, keep the engine, silencer and petrol storage area free of dry vegetative material and excessive grease.
- Replace worn or damaged parts for safety.
- If the fuel tank has to be drained, this should be done outdoors.
- Follow the maintenance and repair instructions for this product herein. Never carry out any modifications of the product yourself. Never change the preset rotary speed, or the engine and product settings.
- Always replace worn or faulty parts with genuine parts.
- Improper maintenance or using non genuine parts may lead to malfunction/failure of the product. Many accidents are caused by poorly maintained products.
- Wear protective work gloves when removing and re-assembling the working parts.
- Make sure that air circulation is adequate. The product must be easily accessible from all sides.
- During transportation of the product, the operator must control the handles with two hands.

- The appropriate carriage must be used when assembling, dismantling and any other action involving the product, so that the product and its components are stable enough to avoid overturning, falling or uncontrolled movements.
- When meeting a blockage, firstly stop the product. Secondly, if cleaning seems to be feasible, clean it then operate; if cleaning seems not to be feasible then do not operate the product at this location.

Fuel handling

- Always switch the product off, disconnect the spark plug connector, and let the product cool down before refuelling it. Fuel and fuel vapour are highly flammable. Take care when handling fuel to avoid spillage. Never smoke when you are refuelling the product. Do not refuel the product if there is an open flame or fire in the vicinity!
- Always use suitable aids, such as funnels and filler necks. Do not spill any fuel on the product or its exhaust system. There is a risk of ignition. Remove spilled fuel carefully from all parts of the product. Any residue which may be present must have completely evaporated before the product is put into operation!
- Never refuel indoors.
- Never use the product in environments where there is a risk of explosion. Exhaust gases and fuel fumes are noxious. Fuel fumes can ignite.

- Never breathe in any fuel fumes when you are refuelling the product. Never fill the tank in enclosed spaces, such as basements or sheds. There is a risk of fume poisoning and explosion!
- Avoid skin contact with petrol.
- Do not eat or drink while you are refuelling the product. If you have swallowed petrol or oil, or if petrol or oil has got into your eyes, seek the advice of a doctor immediately.
- Close the tank lid immediately after filling the tank. Make sure that it is properly and securely closed.
- Never use the product without an air filter.
- Fuel vapour pressure may build up inside the fuel tank depending on the fuel used, weather conditions, and the tank venting system. To reduce the risk of burns and other personal injuries, remove the fuel cap carefully to allow any pressure build-up to release slowly.
- Be aware of fire risks, explosion and inhalation risks.
- Do not smoke while operating the product, handling fuel or being near fuel.
- Ensure the spark plug lead is secured; a loose lead may cause electrical arcing that could ignite combustible fumes and cause a fire or explosion.
- Regularly check for leaks from the fuel cap and fuel lines.
- Use caution when handling fuel. To avoid any accidental fires, move the product at least 3 metres (10') from the fuelling point before starting the engine.

- Tighten the fuel cap thoroughly after refilling the fuel tank.
- Do not operate the product if it is leaking fuel. Do not remove the fuel tank cap while the engine is running.
- Use only an approved container.
- Do not store cans of fuel or refill the fuel tank in any place where there is a boiler, stove, wood fire, electrical sparks, welding sparks, or other sources of heat or fire which might ignite the fuel.
- If any fuel spillage occurs during refuelling, use a dry rag to wipe up spills, and allow remaining fuel to evaporate before turning the engine on again.
- If you have spilt fuel on yourself or on your clothes, change your clothes and wash any part of your body that has come in contact with fuel before turning the engine on again.
- If fuel is ignited, put out the fire with a dry powder fire extinguisher.
- If the fuel tank is drained, this should be done outdoors.

Getting started

- Do not operate the product indoors; it produces poisonous exhaust fumes when the engine is running, which may be colourless and odourless.
- Do not wrap the recoil starter rope around your hand whilst starting the product. This may result in injuries to your hand or fingers.
- Do keep handles dry, clean, and free from oil and grease. Greasy, oily handles are slippery, thus causing loss of control and the risk of personal injury.

- Do not operate the product with one hand! Serious injury to the operator or bystanders may result from one-handed operation.
- Before using the product, and after any impact or dropping, check for signs of wear or damage and repair as necessary.

Vibration and noise reduction

- To reduce the impact of noise and vibration emission, limit the time of operation, use low-vibration and low-noise operating modes, as well as wear Personal Protective Equipment (PPE).
- Take the following points into account, to minimise the vibration and noise exposure risks:
 1. Only use the product as intended by its design and these instructions.
 2. Ensure that the product is in good condition and well maintained.
 3. Use correct attachments for the product and ensure they are in good condition.
 4. Keep a tight grip on the handles/gripping surface.
 5. Maintain this product in accordance with these instructions and keep it well lubricated (where appropriate).
 6. Plan your work schedule to spread any high-vibration tool use across a longer period of time.

Emergency

- Familiarise yourself with the use of this product by means of this instruction manual. Memorise the safety directions and follow them to the letter. This will help to prevent risks and hazards.
- Always be alert when using this product so that you can recognise and handle risks early. Fast intervention can prevent serious injury and damage to property.
- Stop the engine and disconnect the spark plug connector if there are malfunctions. Have the product checked by a qualified professional and repaired, if necessary, before you operate it again.
- In case of fire, stop the engine and disconnect the spark plug connector. Take fire-extinguishing measures immediately if the product switch is no longer accessible.



Warning! Never use water to extinguish a product on fire. Burning fuel must be extinguished with special extinguishing agents! We recommend that you keep a suitable fire extinguisher within reach in your work area!

Residual risks

- Even if you are operating this product in accordance with all the safety requirements, potential risks of injury and damage remain. The following dangers can arise in connection with the structure and design of this product:
 1. Health defects resulting from vibration emission if the product is being used over long periods of time, or not adequately managed and properly maintained.

2. Injuries and damage to property due to broken application tools, or the sudden impact of hidden objects during use.
3. Danger of injury and property damage caused by debris and flying objects.
4. Burns, if touching hot surfaces.
5. Injuries and damage to property due to thrown or fallen objects.



Warning! This product produces an electromagnetic field during operation! This field may, under some circumstances, interfere with active or passive medical implants! To reduce the risk of serious or fatal injury, we recommend persons with medical implants consult their doctor and the medical implant manufacturer before operating this product!

Intended Use

This product is intended for loosening and working up the soil in a private garden, and for tilling coarse soil for mixing in fertiliser, peat and compost in domestic areas.

This product is not to be used in wet weather conditions and may not be used to till extremely dry or wet soil.

For safety reasons, it is essential to read the entire instruction manual before first operation and to observe all the instructions herein.

This product is intended for private domestic use only, not for any commercial trade use. It must not be used for any purposes other than those described herein.

Warnings Symbols



IMPORTANT!

Please read all of the safety and operating instructions carefully before using this tool. Please pay particular attention to all sections of this instruction manual that carry warning symbols and notices.



WARNING!

This is a warning symbol. This symbol is used throughout the instruction manual whenever there is a risk of personal injury. Ensure that these warnings are read and understood at all times.



Conforms to European standards.



Danger of injury from flying parts!

Always maintain a sufficiently safe distance.



Danger of injury from rotating parts!



Remove the ignition cable before all maintenance work, and read the instructions for use.



Take care when handling fuel and lubricants!



Wear hearing protection and eye protection when using the device.



Wear robust footwear when using the device.

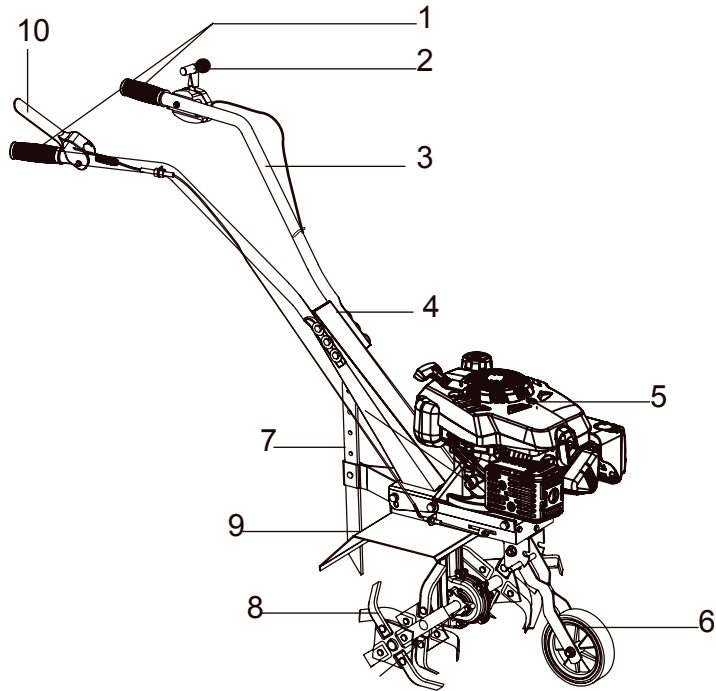


Wear protective gloves when using the device.

In The Box

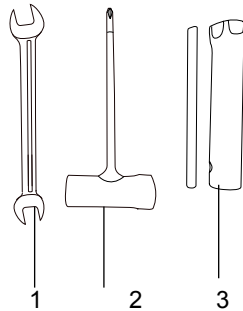
Parts

- | | |
|--------------------|------------------|
| 1. Steering handle | 6. Front wheel |
| 2. Throttle | 7. Draw bar |
| 3. Upper handle | 8. Blade |
| 4. Support frame | 9. Guard |
| 5. Engine | 10. Clutch lever |



Tools

- Hexagonal spanner
- Spanner and screwdriver
- Spark plug spanner



Assemble The Rotavator



WARNING!

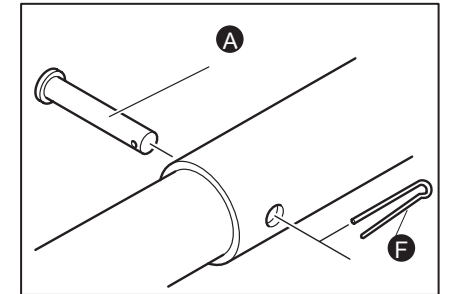
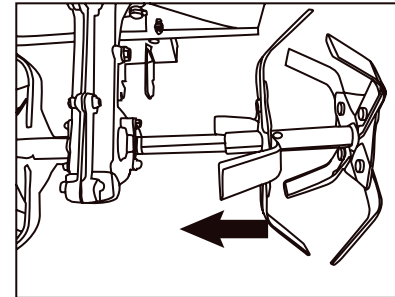
Always take care when removing the packaging, to prevent damage to you or to the rotavator.

This rotavator needs two persons to take it from the box. Make sure that you have sufficient space to put the rotavator down. Keep your feet apart so that you have a stable position; bend at the knees and keep your back straight.

Always recycle the packaging in accordance with local recycling schemes.

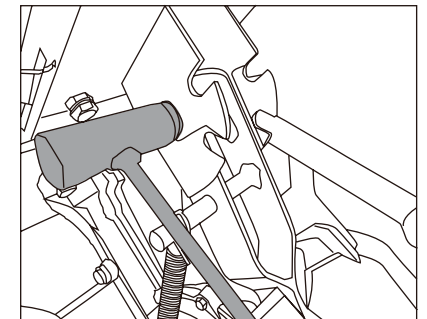
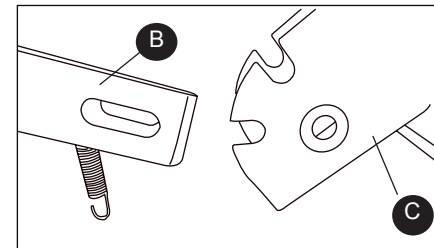
Assemble the blade

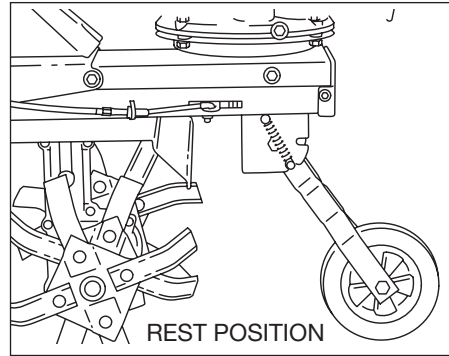
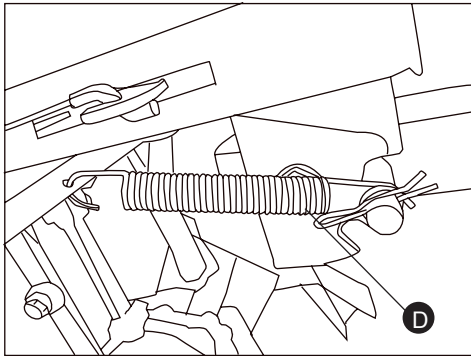
- Put the device on the ground. Fit the rotavator assembly over the axle.
- Fix the split pin (A) and R/clip (F).



Fit the front wheel

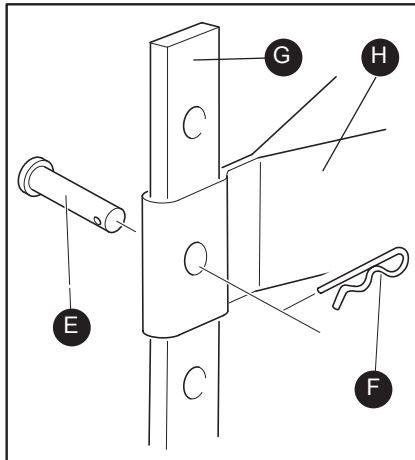
- Screw the front wheel unit (B) to the machine (C) with the hexagonal bolt and nut, as shown.
- Pull the front wheel from its rest position. Attach the tension spring (D).





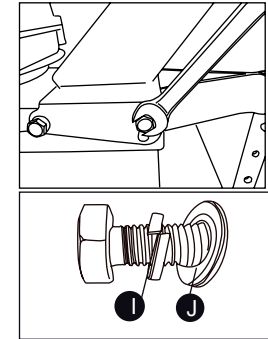
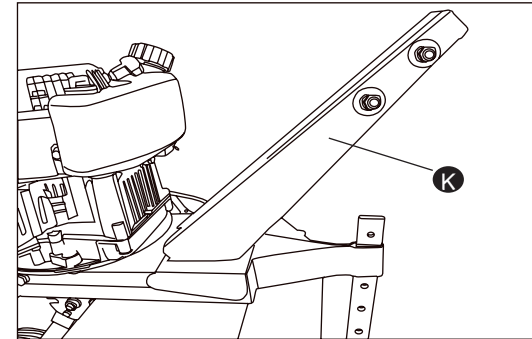
Fit the draw bar

1. Pull out the securing splint (E) and the R/clip (F).
2. Insert the draw bar (G) into the main plate (H).
3. Insert the pin and secure it with the R/clip (F).



Fit the handle support frame

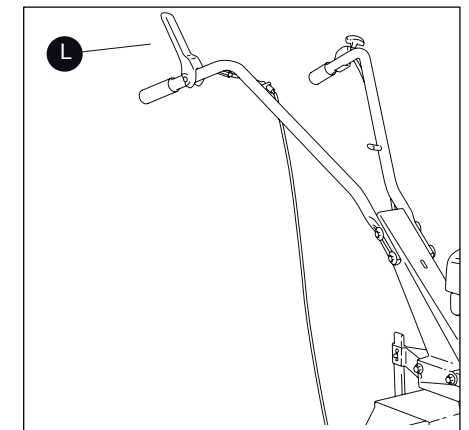
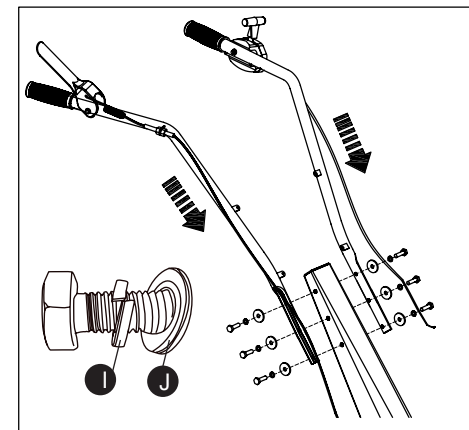
1. Hold the handle bar support (K) on the frame.
2. Tighten four hexagonal bolts with washers (I & J).



Fit the steering handles

1. Hold both steering shafts at the side of the device, and insert three hexagonal bolts with washers into each.
2. Tighten the hexagonal bolts with the spanner provided.

Note: Make sure the clutch control lever (L) is at your right hand side when you stand behind the unit.



Preparing to Operate




Commissioning

1. Steering handles (A)



Adjust the steering handle height:

- Loosen bolts (D).
- Set the desired steering handle height.
- Tighten the bolts again.

2. Throttle handle

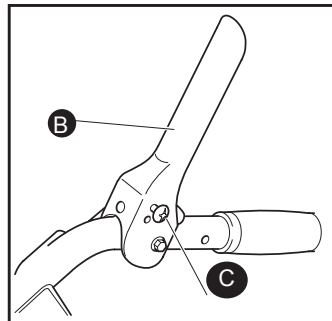
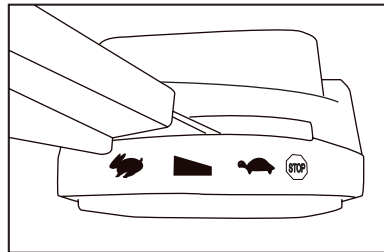
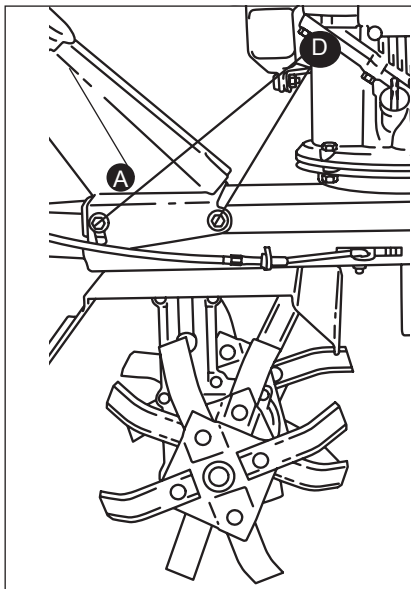
- Throttle handle in position  = motor stopped;
- Throttle handle in position  = minimum rotational speed;
- Throttle handle in position  = maximum rotational speed;

3. Clutch handle

- Clutch handle is pulled out (position ) = rotavator assembly turns;
- Clutch handle is released (position ) = device is running in neutral.

The handlebar (B) is secured with a lock trigger (C). Before operating, the handlebar must be released.

4. Rotavator assembly



Removing rotavator assembly:

- Loosen and remove the spring pin (A).
- Remove the implement from the axle.

5. Front support wheel

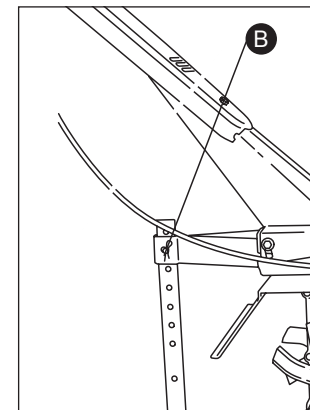
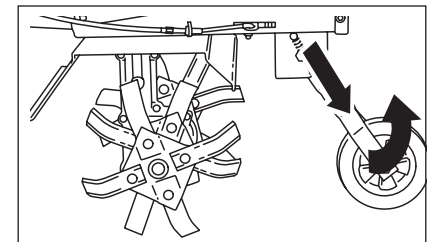
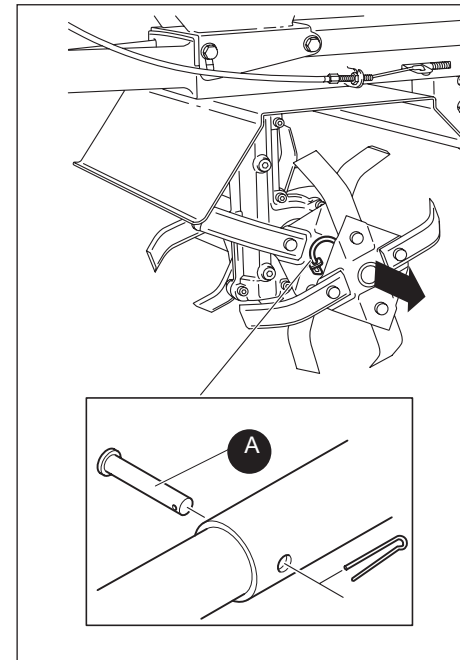
The front support wheel makes it easier to move the device. When rotavating, it must be folded upwards:

- Pull the front support wheel from its rest position.
- Fold the front support wheel upwards and let it engage.

6 Draw bar

The device's forward motion is braked by means of the draw bar. The desired rotavating depth is achieved by pushing the draw bar into the soil at different levels. Setting the draw bar:

- Pull out the R/clip (B) and pin.
- Set the draw bar to the desired height.
- Insert the pin again and secure it with the R/clip.

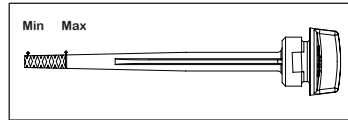
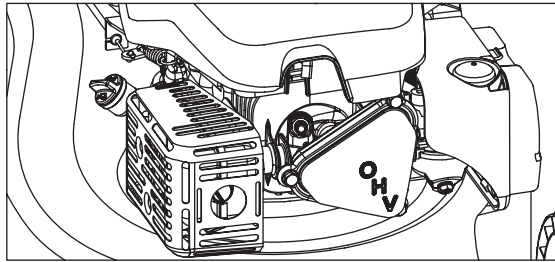


Filling with Engine Oil



IMPORTANT

The following procedures and adjustments must be performed before the engine is started. Do not attempt to make any of these adjustments while the engine is running.



Always use high-quality detergent oil classified SAE 30 oil (or equivalent, e.g. 5W 30, often termed as 4-stroke lawn mower oil). Only use additives recommended by the engine manufacturer. To prolong the life of your engine, it is important that the oil is changed after the first 5 hours of use. Using non-detergent oil can shorten the engine's service life, and using 2-stroke oil will damage the engine.

To prevent engine damage, the engine is shipped without oil or petrol. The engine must be filled with the correct grade of oil and petrol before first use and starting the engine.

Running the engine with a low oil level will cause irreparable engine damage.

Check the engine oil level with the engine stopped and the mower on a level surface.

Remove the oil filler dipstick and wipe oil from it with a clean cloth.

Insert the dipstick into the oil filler neck but do not screw it in.

Then remove the dipstick and check the oil level. The oil level must be between the min. and max. marks on the dipstick. If near the lower level, fill to the upper level with the recommended oil (SAE 30 or equivalent). Do not overfill. Wipe away any spilt oil.

Filling with Engine Fuel



WARNING! Refuel in a well-ventilated area with the engine stopped. Do not smoke or allow flames or sparks in the area where the engine is refuelled or where petrol is stored. Avoid repeated or prolonged contact with skin or inhalation of vapour.

CAUTION! Petrol is highly flammable and extreme precaution must be taken when handling or working with it. Keep out of the reach of children and pets.

Clean the area around the petrol filler cap before removing the cap. Remove the warning tag and check the fuel level.

Refill the tank if the fuel level is low. Always use clean, fresh unleaded petrol. Purchase fuel in quantities that can be used within 30 days. Never mix oil with petrol.

To allow for expansion, refuel carefully to avoid overfilling and spillage. There should be no fuel in the filler neck.

Clean up any overflow or splashes of petrol before starting the engine.

Tighten the filler cap after filling, finger tight only.

Note: The rotavator has a maximum fuel capacity of 900ml.

Operate

Check before use



WARNING! Danger of injury! Do not operate the device unless you did not find any faults. If a part has become defective, make sure to replace it before you use the device again.

Check the safe condition of the device:


- Check the device for leaks.
- Check the device for visual wear, damage and defects.
- Check that all parts of the device have been securely fitted.
- Check that all safety devices are in proper condition.

Starting the engine



WARNING! Risk of device damage! The lifetime and operating safety of the motor is highly dependant on the running-in time. Always allow a cold motor to idle for a few minutes to warm up, and do not use it at full power straight away.

For the first 20 hours of operation (running-in period), do not push the motor to the limit of its capabilities:

- Set the throttle to .
- When starting a cold engine, press down the primer (A) fully 3-5 times.
- Slowly pull out the pull starter until the starter engages, and then pull firmly.
- Once the motor has started, set the desired motor speed using the throttle.

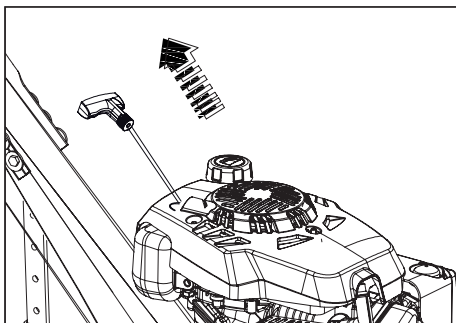
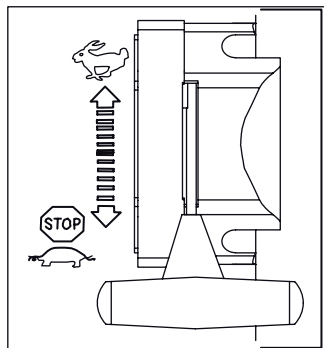
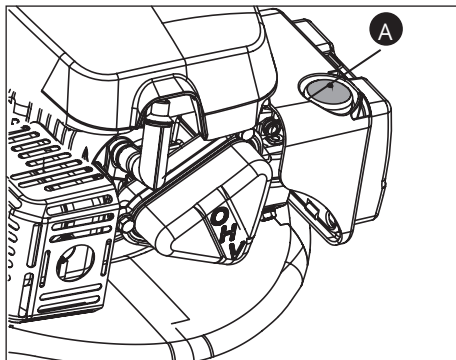
Note: Pull the pull starter out no more than 50cm, and slowly guide it back using your hand.

Stopping the engine

– Set the throttle to .



WARNING! Danger of injury! Always switch the device off, even when taking a short break.



Rotavating

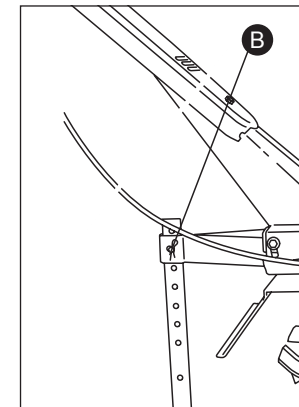
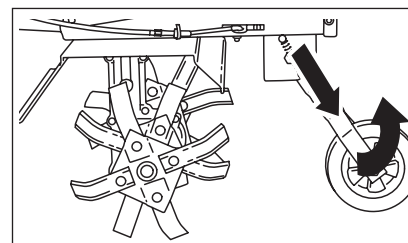


WARNING! Danger of injury! Before starting work, always check the ground and remove all objects which could be thrown by the device.

WARNING! Danger of injury! Never release the steering handles while working.

WARNING! Danger of injury! On downhill slopes, there is a danger of slipping away, so the device should be held back by an assistant using a rod or a rope. The assistant must be uphill of the device at a sufficient distance from the rotavator.

1. Fold the front support wheel upwards.
2. Set the desired rotavating depth by adjusting the draw bar.

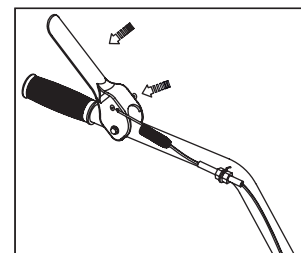


Note: The adjustable part of the protective device shall be adjusted to the working depth of the tool so that the only part of the working tool that cuts into the soil remains uncovered.

1. Start the motor, see details about starting the engine.
2. Pull up the clutch handle, and keep it pulled.
3. Use the throttle to set the desired rotational speed for the rotavator.



WARNING! Danger of injury! Do not clean the rotavator implement when the motor is running. Stop the motor and detach the ignition cable. Remove jammed objects only by means of an implement, e.g. with a wooden stick. Risk of device damage! Do not move the device over concrete, asphalt floors, etc., while the rotavating implement is turning. Stop the motor and use the front support wheel.



Maintenance and Storage



WARNING!

Before cleaning, inspecting or repairing your unit, make sure the switch is off. Disconnect the spark plug from the machine.

Prior to every start

- Clean the air filter.
- Check the pull starter for damage to the cord (visual inspection).
- Checking the motor oil level.
- Checking threaded connections for tightness.

Every 40 operating hours or every 4 months

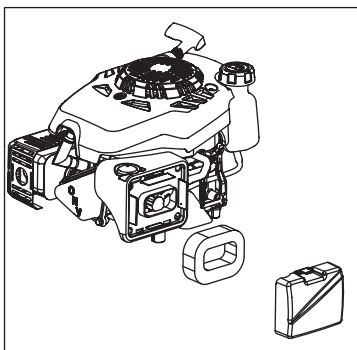
- Cleaning/replacing the spark plug.
- Changing gear/motor oil.
- Cleaning the device. Wipe the device with a soft, damp cloth.

Cleaning the air filter



WARNING! Risk of device damage! Never operate the device without the air filter, otherwise damage to the motor may occur.

- Remove the air filter housing.
- Saturate the air filter with a few drops of oil.
- Install the air filter and replace the air filter housing.



Cleaning/replacing the spark plug

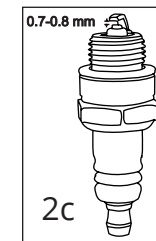
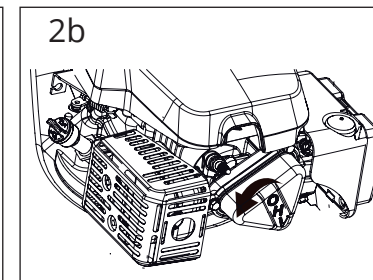
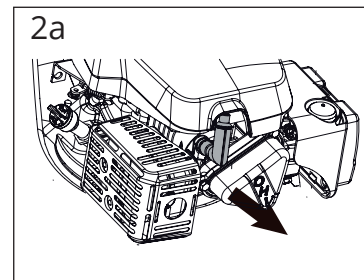
2a Once the engine has cooled, pull off the spark plug boot with a twist. Remove the spark plug using the socket spanner supplied.

2b Clean the plug with a soft wire brush.

2c Using a feeler gauge, set the gap to 0.7mm.

2d Install the spark plug carefully by hand to avoid cross-threading.

2e After the spark plug is seated, tighten with the spanner to compress the washer.



Gearbox oil

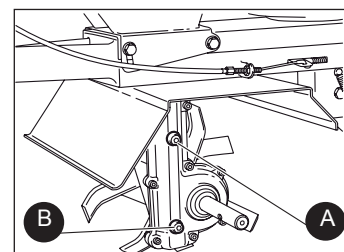
Adding oil

- Remove the rotavator assembly.
- Unscrew the gearbox oil filling bolt (A) with the Allen key provided, and remove it.
- Carefully pour in gearbox oil (approx. 200ml). Avoid spilling!
- Retighten the gearbox oil filling bolt.

Note: The gearbox is delivered correctly filled. Please fill with gearbox oil after repairs.

Draining gearbox oil

- Hold a collection container beneath the gearbox oil drain bolt (B).
- Unscrew the gearbox oil filling bolt (A) and the gearbox oil drain bolt with the Allen key provided, and remove them.
- Allow the gearbox oil to run out completely.



Storage

- Never store the equipment with fuel in the tank, inside a building where fumes can reach an open flame or spark.
- Allow the engine to cool before storing in any enclosure.
- To reduce the fire hazard, keep the storage area clean.
- If the fuel tank has to be drained, this should be done outdoors.

Transportation



- Switch the product off and disconnect the spark plug connector.
- Move the wheel to its transportation position.
- Always transport the product by its handles.
- Do not try to carry the product alone! Only transport it pushing forward. If it is necessary to lift the product, ask another person for help.
- Attach transportation guards, if applicable.
- Protect the product from any heavy impact or strong vibrations, which may occur during transportation in vehicles.
- Secure the product to prevent it from slipping or falling over, losing fuel, damage and injury.

Trouble shooting



WARNING!

- Always switch off the engine and pull the ignition cable before starting any inspection or adjustment work.
- If after making an adjustment or repair to the engine you let it run for a few minutes, remember that the exhaust and other parts will get hot.

Fault/malfunction	Possible cause	Solution
Engine will not start	Is the tank empty?	Fill with fuel.
	Is the throttle set to  ?	Set the throttle to  .
	Ignition cable plug not firmly attached?	Push the plug on tightly.
	Is the ignition cable plug dirty?	Clean the plug.
	Is there excess fuel inside the combustion chamber?	Remove the spark plug, dry off the electrode, and start at full throttle.
	Spark plug dirty?	Clean the spark plug.
	The distance between the electrodes of the spark plug is too large?	Set the gap to 0.7 to 0.8mm.
	Wrong fuel?	Drain the tank and fill it with the correct fuel.
	Spark plug defective?	Replace the spark plug.
Engine will not reach its maximum speed	Air filter dirty?	Clean the air filter.
	Spark plug dirty?	Clean the spark plug.
	Is the electrode separation of the spark plug too large?	Set the gap to 0.7 to 0.8mm.
	Wrong fuel?	Drain the tank and fill with the correct fuel.
Clutch does not release	Incorrect clutch setting?	Adjust the clutch.

Technical Data

Maximum motor output	2.1kW
Engine	4-stroke petrol motor
Displacement	129.2cm ³
Max. engine rotation speed	3200min ⁻¹
Engine oil capacity	400ml
Tank capacity	900ml
Transmission ratio	1:35.6
Working width	400mm
Tine rotating diameter	270mm
Net weight (including engine)	28kg
Fuel	Unleaded gasoline 90# or above
Engine oil	SAE 10W-30
Gearbox oil	SAE 85W-90
Sound level	L _{WA} =92dB(A), L _{PA} =77.9dB(A), K=1.5 dB(A)
Vibration	3.62m/s ² K=1.5m/s ²
Spark plug	K7TC/LD K7RTC/LD

Disposal

The rotavator and its accessories are made of various recyclable materials. Dispose of the rotavator in accordance with your local recycling regulations, not with household waste.

Getting Help

Our dedicated UK-based customer helpline is open 7 days a week to assist you with assembly, parts queries and technical support. We are open during office hours but you can always send an email via support@gardenservicecentre.co.uk. Our experts are here to get you back enjoying your garden in no time.

For useful assembly, starting and maintenance videos, and for ordering spares, please visit www.gardenservicecentre.co.uk.

Calling our service does not affect your statutory rights.

Warranty

Any claim under this warranty must be made within 2 years of the date of purchase. To make a claim under the warranty, take the product (with proof of purchase) to your local store.

HHGL Limited bears reasonable, direct expenses of claiming under the warranty.

You may submit details and proof to our store for consideration. The warranty covers manufacturer defects in materials, workmanship and finish under normal use.

This warranty is provided in addition to other rights and remedies you may have under law: our goods come with guarantees, which cannot be excluded under the UK Consumer Rights Act 2015.

You are entitled to a replacement or refund for a major failure, and to compensation for other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality, and the failure does not amount to a major failure.

The warranty excludes damage resulting from product misuse or product neglect. The warranty covers domestic use only and does not apply to commercial applications.

This warranty is given by HHGL Limited, Witan Gate House, 500-600 Witan Gate, Milton Keynes, MK9 1BA.