

Troubleshooting

Robotic Mower cannot dock with docking station

- Check that the boundary wire in front and underneath the charger is in a straight line.
- Check that the docking station's position is suitable as explained in this manual.

Robotic Mower runs in circles while mowing or while following boundary wire back to docking station.

- Verify that no power cable runs parallel and in close proximity the boundary wire. If necessary, reposition the boundary wire.
- Check if a front wheel is stuck.
- If a neighbor has a similar Robotic Mower, the signals may interfere. Try setting your docking station and Robotic Mower are set to the alternative boundary signal.
- Driving motor may be damaged, please contact customer support/

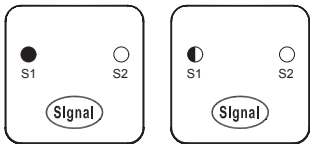
The Robotic Mower is noisy.

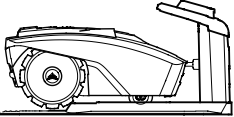
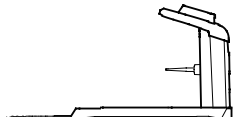
- Inspect the blade fixing screws; tighten if necessary.
- Inspect the blades for damage; replace if necessary.
- Grass may be too high. Try increasing the cutting height, or mow the lawn with an ordinary lawnmower first.
- Cutting motor failure, please call after sales service.

Mower remains at or returns to docking station when pressing START button

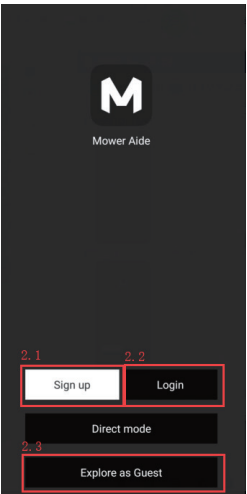
- Check if the mower has already completed the programmed working time for that day.
- Battery is low, let give the Robotic Mower time to charge and try again.

LED signal indicator on docking station



Status	LED Indicator ON	LED Indicator flashing
	Battery charging faulty	Normal
	Normal	Boundary wire broken

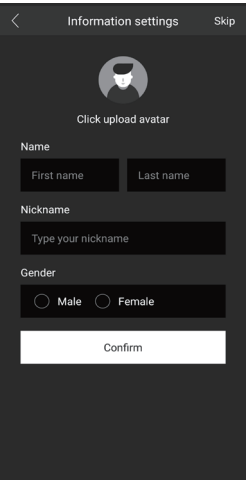
APP (350I / 400I)



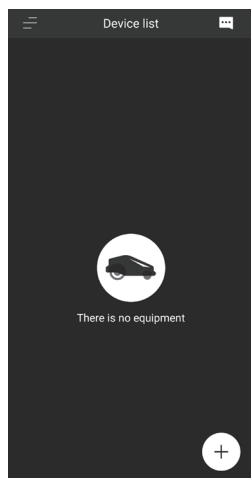
A. Login in:
Please register your account first, you can choose register with email account or mobile phone number.

B. Sign up
After successful registration, you can login in with your account.

C. Explore as guest
You also can find our dealer information and our technical knowhow with guest mode.

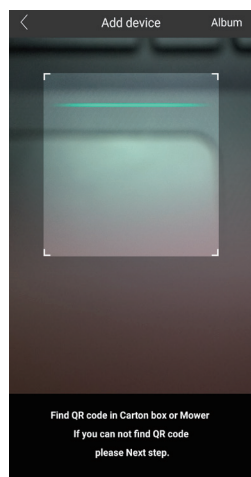


Please fill your personal information and you also can choose Skip and fill later.

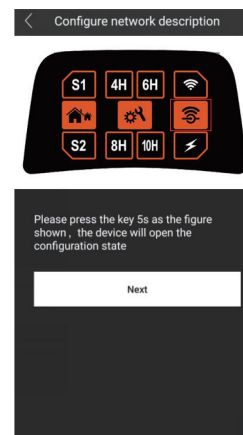


After personal information setting, you will enter main interface of our app, and now you can click lower right corner "+" symbol to add your Robotic Mower.

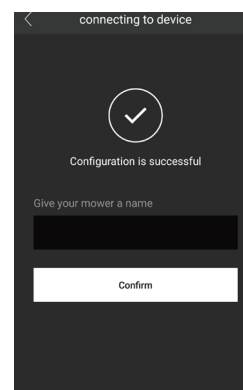
Register your Robotic Mower



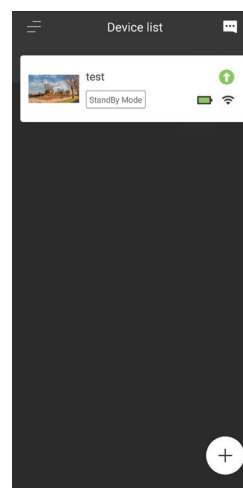
You can add the mower by scanning our mower QR code from nameplate, and you also can input the series number manually which you can find from nameplate also.



Please follow the instructions, press and hold the WIFI setting button more than 5 seconds, the mower will enter configuration mode.

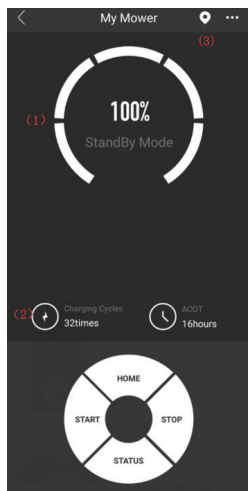


After successful configuration, we will enter mower naming interface, please make an name for your Robotic Mower.



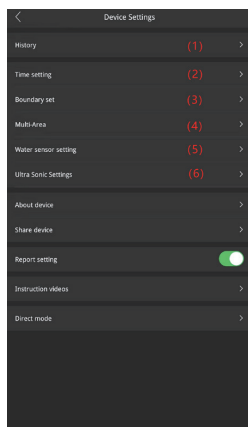
Congratulation, we will find your Robotic Mower on the main interface, now you can remote control this mower, enjoy automatical lawn care.

Enjoy your Robotic Mower



This our mower main control interface, you will battery volume and working mode from upper graphic and remote console pad from lower side.

**At upper right corner, there will be "... " symbol, you can click and enter mower parameter setting interface.*



(1) You can find fault, cutting, cahrging and health history.

(2) Three working time and seven working days selection is available.

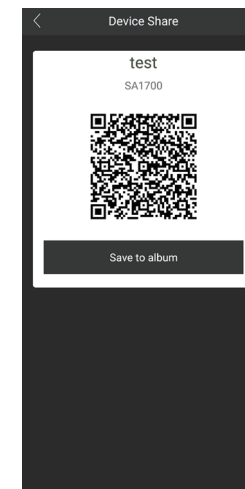
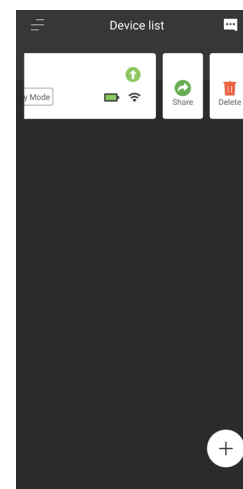
(3) boundary trim function is available and over boundary cutting distance, boundary singal select buttons.

(4) Multi-zone cutting function setting, four seperated area is available.

** This is function is available only for some special model.*

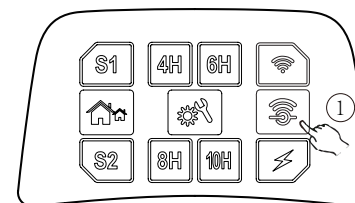
(5) You can choose enable or disable water sensor function.

(6) You can choose enable or disable ultrasonic sensor function, you also can set ultrasonic action distance from 30cm to 60cm.

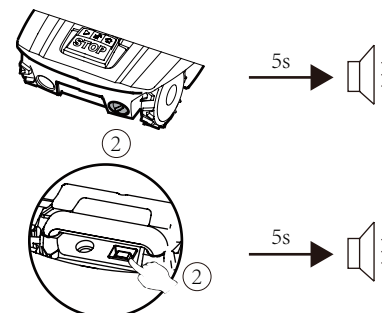


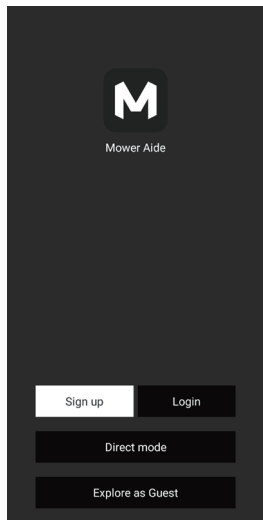
Click your Robotic Mower and left slip, and then you can share the mower with your family together, and more enjoy together.

Direct mode (in case if you do not have WIFI access)

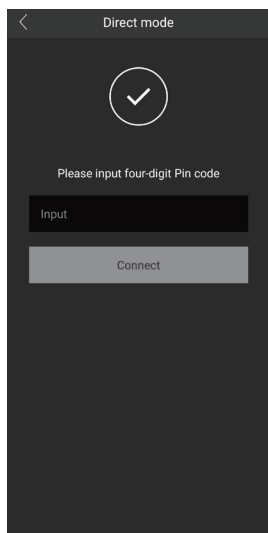


Press and hold WIFI button on mower console pad and then switch on the main power of mower.





Open the MOWAP program on your mobile phone and choose Direct mode.



Input the PIN code, the initial PIN code of Robotic Mower is: 0000.