



User Manual

FERREX[®]

300W

MULTIFUNCTIONAL TOOL

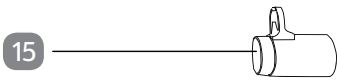
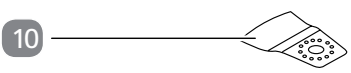
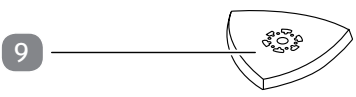
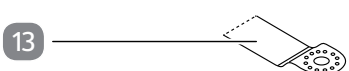
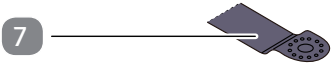
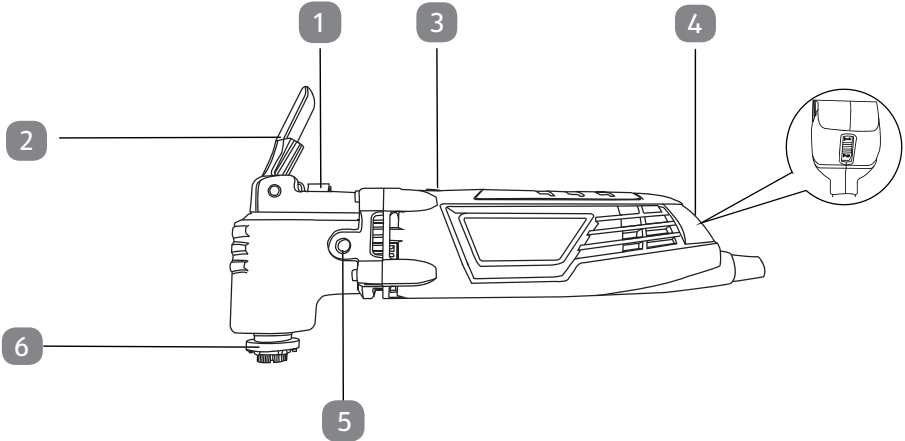


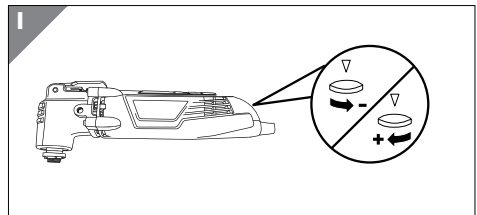
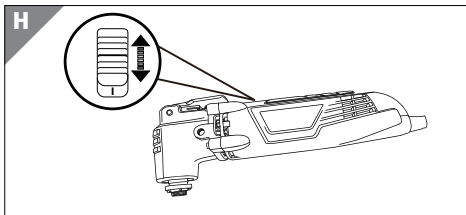
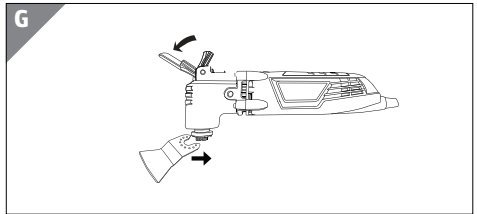
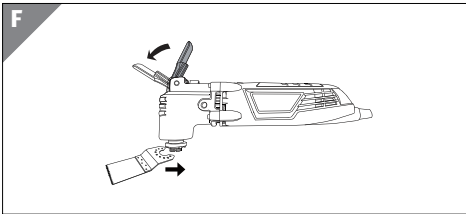
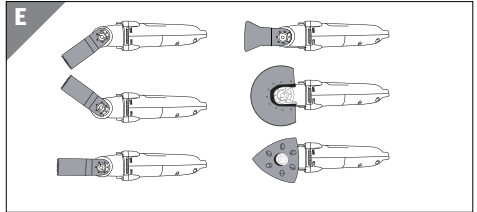
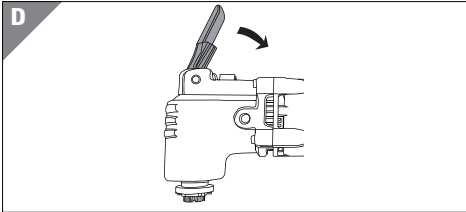
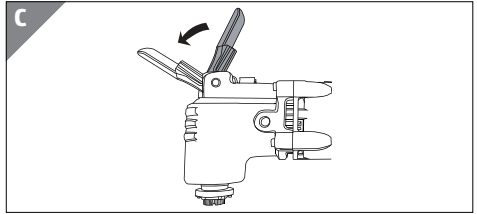
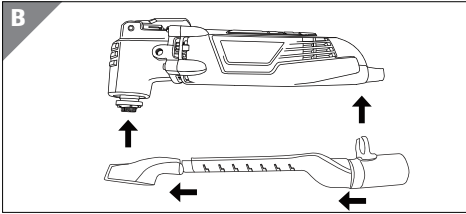
Original User Manual

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A





Scope of delivery/device components

- 1 Securing clip
- 2 Tension lever
- 3 ON / OFF switch
- 4 Vibration rate preselection
- 5 Thread for additional handle
- 6 Tool holder
- 7 HCS plunge-cut saw blade (32 mm)
- 8 Segment saw blade (85 mm)
- 9 Sanding plate
- 10 Scraper (50 mm)
- 11 Sanding sheets
- 12 Additional handle
- 13 HSS plunge-cut saw blade (32 mm)
- 14 Extraction channel
- 15 Extraction adapter

General information

Reading and storing the user manual



This user manual accompanies this 300W multifunctional tool. It contains important information on start-up and handling.

For improved readability, the 300W multifunctional tool will be referred to only as the “multifunctional tool” below.

Before using the multifunctional tool, read the user manual carefully. This particularly applies to the safety notes. Failure to heed this user manual may result in severe injury or damage to the multifunctional tool.

The user manual is based on the standards and rules in force in the European Union. When abroad, you must also observe country-specific guidelines and laws.

Store the user manual for future use. Make sure to include this user manual when passing the multifunctional tool on to third parties.

Proper use

The multifunctional tool is only designed for private users in connection with hobby and DIY projects for the following purposes:

- sawing, cutting, scraping and sanding various materials in hard-to-reach areas.

Any other applications are expressly prohibited and are deemed improper use.

Neither the manufacturer nor the retailer can accept any responsibility for injury, loss or damage caused by misuse of this product of any kind. Examples of misuse are given in the following non-exhaustive list:

- Using the multifunctional tool for other than the intended purposes;
- Failure to observe the safety instructions and warnings as well as the assembly, operating, maintenance and cleaning instructions contained in this user manual;
- Failure to comply with any regulations relating to accident prevention, occupational medicine or safety, which specifically and/or generally apply to the use of this multifunctional tool;
- Use of accessories and spare parts not intended for the multifunctional tool;
- Modifications to the multifunctional tool;
- Repairs of the multifunctional tool performed by parties other than the manufacturer or a qualified professional;
- Use of the multifunctional tool for commercial or industrial applications as well as in connection with the trades;

- Operation or maintenance of the multifunctional tool by persons not familiar with how to handle the multifunctional tool and/or who are not aware of the related risks.

Residual risks

Despite proper use, inconspicuous residual risks cannot be completely ruled out. The following risks may arise due to the nature of the multifunctional tool:

- Projection of parts or breakage of the sanding surface, the fitted tool or the material being processed pose a risk of severe injury or blindness if the prescribed protective goggles are not worn,
- Contact with sharp or hot parts of the work piece or the fitted tool during operation or while performing maintenance,
- Damage to hearing if the prescribed hearing protection is not worn,
- Inhalation of particles produced whilst sanding the material as well as the surface being sanded or polished.

Explanation of symbols

The following symbols and signal words are used in this user manual, on the multifunctional tool or on the packaging.



WARNING!

This signal symbol/word designates a hazard with moderate risk, which may result in death or severe injury if not avoided.



CAUTION!

This signal symbol/word designates a hazard with low risk that, if not avoided, may result in minor or moderate injury.

NOTICE!

This signal word warns against potential damages to property.



Declaration of conformity (see chapter “Declaration of conformity”):
Products marked with this symbol meet all applicable Community regulations for the European Economic Area.



A product placed on the United Kingdom market meets the UKCA Marking requirements



Wear protective goggles.



Wear a dust mask.



Wear ear protection.



Wear suitable protective gloves.



Read the user manual!



The multifunctional tool complies with protection class II.

Safety

General power tool safety instructions

⚠ WARNING Read all safety instructions and instructions.

Failure to follow the safety instructions and instructions may result in an electric shock, fire and/or severe injury.

Save all warnings and instructions for future reference

The term “power tool” used in the safety instructions refers to mains-operated power tools (with a power cable) and battery-powered power tools (cordless).

Work area safety

- Keep your work area clean and well lit.** Cluttered or dark areas invite accidents.
- Do not operate power tools in explosive atmospheres, such as in the presence of flammable liquids, gases or dust.** Power tools create sparks which may ignite the dust or fumes.
- Keep children and bystanders away while operating a power tool.** Distractions can cause you to lose control.

Electrical safety

- a) **Power tool plugs must match the outlet. Never modify the plug in any way. Do not use any adapter plugs with earthed (grounded) power tools.** Unmodified plugs and matching outlets will reduce risk of electric shock.
- b) **Avoid body contact with earthed or grounded surfaces, such as pipes, radiators, ranges and refrigerators.** There is an increased risk of electric shock if your body is earthed or grounded.
- c) **Do not expose power tools to rain or wet conditions.** Water entering a power tool will increase the risk of electric shock.
- d) **Do not abuse the cord. Never use the cord for carrying, pulling or unplugging the power tool.** Keep cord away from heat, oil, sharp edges or moving parts. Damaged or entangled cords increase the risk of electric shock.
- e) **When operating a power tool outdoors, use an extension cord suitable for outdoor use.** Use of a cord suitable for outdoor use reduces the risk of electric shock.
- f) **If operating a power tool in a damp location is unavoidable, use a residual current device (RCD) protected supply.** Use of an RCD reduces the risk of electric shock.

Personal safety

- a) **Stay alert, watch what you are doing and use common sense when operating a power tool.** Do not use a power tool while you are tired or under the influence of drugs, alcohol or medication. A moment of inattention while operating power tools may result in serious personal injury.
- b) **Use personal protective equipment. Always wear eye protection.** Protective equipment such as dust mask, non-skid safety shoes, hard hat, or hearing protection used for appropriate conditions will reduce personal injuries.
- c) **Prevent unintentional starting. Ensure the switch is in the off-position before connecting to power source and/or battery pack, picking up or carrying the tool.** Carrying power tools with your finger on the switch or energizing power tools that have the switch on invites accidents.
- d) **Remove any adjusting key or wrench before turning the power tool on.** A wrench or a key left attached to a rotating part of the power tool may result in personal injury.
- e) **Do not overreach. Keep proper footing and balance at all times.** This enables better control of the power tool in unexpected situations.
- f) **Dress properly. Do not wear loose clothing or jewellery.** Keep your hair,

clothing and gloves away from moving parts.

- g) **If devices are provided for the connection of dust extraction and collection facilities, ensure these are connected and properly used.** Use of dust collection can reduce dust-related hazards.
- h) **Do not let familiarity gained from frequent use of tools allow you to become complacent and ignore tool safety principles.** A careless action can cause severe injury within a fraction of a second.

Power tool use and care

- a) **Do not force the power tool. Use the correct power tool for your application.** The correct power tool will do the job better and safer at the rate for which it was designed.
- b) **Do not use the power tool if the switch does not turn it on and off.** Any power tool that cannot be controlled with the switch is dangerous and must be repaired.
- c) **Disconnect the plug from the power source and/or remove the battery pack, if detachable, from the power tool before making any adjustments, changing accessories, or storing power tools.** Such preventive safety measures reduce the risk of starting the power tool accidentally.
- d) **Store idle power tools out of the reach of children and do not allow persons unfamiliar with the power tool or these instructions to operate the power tool.** Power tools are dangerous in the hands of untrained users.
- e) **Maintain power tools and accessories. Check for misalignment or binding of moving parts, breakage of parts and any other condition that may affect the power tool's operation. If damaged, have the power tool repaired before use.** Many accidents are caused by poorly maintained power tools.
- f) **Keep cutting tools sharp and clean.** Properly maintained cutting tools with sharp cutting edges are less likely to bind and are easier to control.
- g) **Use the power tool, accessories and fitted tools etc. in accordance with these instructions, taking into account the working conditions and the work to be performed.** Use of the power tool for operations different from those intended could result in a hazardous situation.
- h) **Keep handles and grasping surfaces dry, clean and free from oil and grease.** Slippery handles and grasping surfaces do not allow for safe handling and control of the tool in unexpected situations.

Service

- a) **Have your power tool serviced by a qualified repair person using only identical replacement parts.**

Operational safety instructions for your multifunctional tool

- Hold the multifunctional tool by the insulated handles when performing work where there is a risk of the fitted tool being used coming into contact with hidden power lines. Contact with a live line could also energise metallic parts of the device and inflict an electric shock.
- Always wear protective goggles and a dust mask when sanding; especially when sanding overhead.
- Wear ear protection.
- Wear protective gloves when changing the fitted tools. Fitted tools become hot after prolonged use.
- Use the multifunctional tool only for dry sanding.
- Only use sand paper of the length that you need. Any paper protruding from the sanding plate can cause serious injury.
- Never expose the multifunctional tool to high temperatures (heaters etc.) or to the effects of the weather (rain etc.).
- Keep your hands away from the work area. Do not reach under the work piece. There is a risk of injury resulting from contact with the saw blade or scraper.
- Grip the multifunctional tool with two hands and maintain a stable posture to avoid the risk of serious injury. When working with the multifunctional tool, always hold it firmly with both hands and provide for a secure stance.
- Only scrape materials that have not been moistened (e.g. wallpaper) and do not scrape on a wet base.
- Adopt a stance that prevents injury in the event of slipping off the work piece.
- Only use fitted tools that are in proper technical condition.
- Fitted tools may become extremely hot. After making a cut, do not touch the fitted tool and make sure that the multifunctional tool is kept in a safe place once you have finished work.
- When working on masonry or ceilings, take note of the location of electric pipes as well as water and sewage pipes.
- Never place the multifunctional tool or the accessories on or near hot surfaces (e.g. radiators).

Safety instructions for sanding paint

- Do not sand paints that contain lead. Determine whether the paint you intend to sand contains lead before beginning work. Dust from paints containing lead may cause lead poisoning.
- A special test or a commercial painting contractor can determine whether a paint contains lead. If in doubt, you should wear a special dust mask to protect you from fine particles containing lead. Ask a qualified professional about this.
- Sanding coats of paint containing lead, various types of wood and metals could produce hazardous or poisonous dust. Coming into contact or inhaling the dust may pose a risk to the operator or nearby persons. Wear suitable protective equipment to protect yourself and nearby persons from coming into contact or inhaling this dust. Normal dust masks do not provide proper protection.
- Do not allow children or pregnant persons to enter the room or work area where you are sanding.
- Do not eat, drink or smoke while working. Clean your hands before you eat, drink or smoke. Do not leave any food or beverages exposed as there is a risk of dust accumulating in them.
- After sanding, thoroughly clean the surfaces of the work area.

Safety instructions for dust extraction

Dust from materials whose constituents include paint coats containing lead, some types of wood, minerals and metal could be harmful to health. Coming into contact or inhaling such dust could cause allergic reactions and/or respiratory illness on the part of the user or persons in the immediate vicinity. Certain dusts such as oak or beech dust are considered carcinogenic, particularly in combination with wood treatment additives (chromate, wood preservatives).

- Use a dust extractor.
- Use a special extractor to extract types of dust, which are particularly harmful to health, carcinogenic or dry.
- Make sure the work area is adequately ventilated.
- Wear a P2 dust mask (filter class) when performing work that produces dust. If the multifunctional tool has a port for dust extractors and/or dust collectors, connect the dust extractor to it.
- Observe the regulations in your country that apply to the materials you intend to work on.

- When disposing of dust, be particularly careful as the dust of some materials may be explosive. Do not dispose of sanding dust in fire. Mixtures of dust particles containing oil or water could spontaneously ignite over time.

Safety precaution for fire prevention

Keep an extinguisher on hand.

In the event of wood and paper fires: powder fire extinguisher (fire class ABC) or foam fire extinguisher (fire class AB).

For electrical fires: carbon dioxide (CO₂) fire extinguisher (fire class B).

Special safety precautions for persons with medical implants

Every power tool generates an electromagnetic field during operation that may interfere with the functioning of medical implants (e.g. pacemakers) under unfavourable conditions.

Before working with the power tool:

- Consult a physician.
- Ask the manufacturer of your implant.

Preparation

Checking the multifunctional tool and pack contents

NOTICE!

Risk of damage!

If you are not cautious when opening the packaging with a sharp knife or other pointed objects, you may damage the multifunctional tool.

- Be careful when opening.
1. Remove the packaging material.
 2. Check whether the delivery is complete (see **fig. A**).
 3. Check whether the multifunctional tool or the accessories exhibit damage. If this is the case, do not use the multifunctional tool. Contact the manufacturer at the service address specified on the warranty card.

Familiarising yourself with the functional principle

The multifunctional tool does not rotate the fitted tool; instead, it oscillates it back and forth.

Familiarising yourself with permissible materials

You can use the following tools to process the listed materials:

Plunge-cut saw blade

- Hard and soft woods
- Soft metal

Scraper

- Layers of paint and lacquer
- Synthetic coatings
- Flexible floor coverings, e.g. carpets, linoleum

Segment saw blade

- Hard and soft woods

Sanding plate

- Hard and soft wood surfaces
- Layers of paint and lacquer

Preparing the multifunctional tool



Risk associated with oscillating moving parts!

If you accidentally switch the multifunctional tool on, you could injure yourself on the moving parts that are oscillating.

– Before mounting accessories, disconnect the multifunctional tool from the power supply.

Mounting tools



CAUTION!

Risk of injury!

If you mount the tools incorrectly and they are therefore able to come into contact with your hand during use, there is a risk of injury.

- Do not mount the tools such that there is a possibility of them coming into contact with your hand. For example: Ensure that the blades are not pointing towards your hand.

Depending on the application, mount the tools listed below:

Plunge-cut saw blade

Example of use: Sawing slots (see **fig. E**).

Raise the tool release lever (**fig. C**), insert blade **7** or **13**, align the saw blade hole with the positioning pin on the chuck, and then tighten the quick clamp (**fig. D**).

Scraper

Example of use: Removing coatings, lacquer coats or floor surfaces (see **fig. E**).

Raise the tool release lever (**fig. C**), insert blade 10, align the saw blade hole with the positioning pin on the chuck, and then tighten the quick clamp (**fig. D**).

Segment saw blade

Example of use: Flush cutting fitted door frames to length (see **fig. E**).

Raise the tool release lever (**fig. C**), insert blade 8, align the saw blade hole with the positioning pin on the chuck, and then tighten the quick clamp (**fig. D**).

Sanding plate

Example of use: Grinding surfaces in inaccessible corners (see **fig. E**).

1. Raise the tool release lever (**fig. C**), insert blade 9, align the saw blade hole with the positioning pin on the chuck, and then tighten the quick clamp (**fig. D**).
2. Place the sanding sheet **11** on the sanding plate so that they are aligned.

Push firmly so that the Velcro backing holds in place.

Place the accessories on the tool holder at any angle (see **fig. F** and **fig. G**).

Operation

Getting started

1. Make sure that the multifunctional tool has been properly prepared as described in the chapter “Preparing the multifunctional tool”.
2. Connect the multifunctional tool to a mains socket.
3. Switch the extractor on.
4. Use the On/Off switch **3** to switch the multifunctional tool on. (see **fig. H**)
5. Use the speed control **4** to adjust the speed. (see **fig. I**) Set the speed control to level 1 for low vibration (oscillation) and to level 6 for intense vibration (oscillation). Make sure that you use the correct speed for the work material or test various speeds on the work material to determine the correct one.
6. Hold the multifunctional tool up to the work piece. You can now process the work piece.

Finishing work

1. Take the multifunctional tool out of the work piece.
2. Use the On/Off switch **3** to switch the multifunctional tool off.
3. Pull the mains plug out of the socket.

Cleaning and maintenance



WARNING!

Burn hazard!

Some tools become hot during operation. You could burn yourself.

- Always let them cool off completely before cleaning!

NOTICE!

Risk of short circuit!

Water that has penetrated the housing may cause a short circuit.

- Never submerge the multifunctional tool in water.
- Make sure that no water penetrates the housing.

NOTICE!

Risk of damage!


Improperly cleaning the multifunctional tool and the tools may lead to damage.

- Do not use any aggressive cleaners, brushes with metal or nylon bristles or sharp or metallic cleaning utensils such as knives, hard scrapers and other similar objects.

After every use

1. Before cleaning, pull the mains plug out of the socket.
2. Let the tool cool off completely.
3. Wipe the housing off with a damp cloth if heavily soiled.

After every eight hours of operation

1. Use commercially-available universal oil to oil the moving parts of the tool holder  .

Storage and transport

NOTICE!

Risk of damage!

Improper storage or transport of the multifunctional tool could damage it.

- Store and transport the multifunctional tool in a clean, dry and frost-free location. Always use the enclosed storage bag to store and transport the multifunctional tool and the accessories. Other storage locations and transport possibilities do not adequately protect the multifunctional tool.
- 1. Make sure that the multifunctional tool and the accessories are completely dry.
- 2. Fold up the mains cord so that it does not knot or kink.
- 3. Place all accessories and especially the washer **10**, the Allen head screw **11** and the Allen wrench **12** back in the storage box to prevent the loss of accessory parts.

Repairs



WARNING!

Risk of electric shock!

Repairs performed by the user or the use of unsuitable spare parts to repair the device poses an increased risk of electric shock.

- Do not open the housing. In the event of a defect, only have the multifunctional tool repaired by authorised qualified professionals. For this, contact the manufacturer at the service address specified on the warranty card. Electric and mechanical parts, which are essential for providing protection against sources of danger, are contained in this multifunctional tool.
- Do not attempt to perform any repairs by yourself.
- If the connection line is damaged, you must – in order to avoid risks – have it replaced by the manufacturer or its customer service representative.

Troubleshooting

Some problems may be caused by minor faults that you can fix yourself. To do so, follow the instructions in the following table.

If it is still not possible to resolve the problem with the multifunctional tool, contact After Sales Support.

	Problem	Possible cause	Solution
1.	The multifunction-tool cannot be switched on.	The socket has no power.	– Check the socket by connecting another device.
		The mains plug has not been inserted properly.	– Check to make sure that the mains plug is properly seated.
		The mains plug has not been inserted in the socket.	– Insert the mains plug in a socket.
		The On/Off switch 3 is stuck.	– Keep the On/Off switch clean as described in the chapter “Cleaning and maintenance”.
		The mains plug/On/Off switch is defective.	– Contact the After Sales Support of the manufacturer.
		There is dirt, wood chips or other objects located in the gap of the tool holder.	– Pull the mains plug out of the socket and clean the gap of the tool holder with a vacuum cleaner if necessary.
2.	The tool holder does not move after switching on the multifunctiontool.	The multifunctional tool is defective.	– Contact the After Sales Support of the manufacturer.
3.	The oscillation/speed can not be increased or decreased.	The speed control 4 is dirty.	– If necessary, clean the speed control and the gap with a vacuum cleaner.

Technical data

Product-specific data

Model number: CGN300D-1
Article number: 807615

Electrical data

Supply voltage: 230–240 V~
Mains frequency: 50 Hz
Power consumption: 300 W
Idle speed n_0 : 15000–21000 min⁻¹

Physical data

Dimensions without accessories and cords: 285 × 70 × 100 mm
Weight without tools: 1.47kg

Noise/vibration information

**WARNING!**

Health hazard!

High levels of noise and vibrations may result in injury.

- Wear ear protection and suitable protective clothing when working with the device.

Noise emission values

Measured as per **DIN EN 60745-1** The noise at your workplace may exceed 85 dB (A); protective measures are necessary in this case (wear suitable ear protection).

Sound pressure level:	L_{pA} : 94 dB(A) - K_{pA} : 3 dB(A)
Sound power level:	L_{WA} : 105 dB(A) - K_{WA} : 3 dB(A)
Vibration emission value:	a_{h1} : 6.512 m/s ² - K: 1.5 m/s ²

The aforementioned values are noise emission values and therefore, do not necessarily represent safe values for the workplace at the same time. The correlation between emission and immission levels cannot reliably provide a conclusion as to whether additional cautionary measures are necessary or not.

Factors that could affect the respective immission level present at the workplace involve the specification of the work area, the surrounding area, the duration of exposure, other noise sources etc.

You must also observe any divergences in national regulations with respect to permissible workplace levels. The aforementioned information does, however, allow the user to better assess dangers and risks.

ATTENTION!

The aforementioned vibration emission level (vibration value) has been measured in accordance with a test method standardised in DIN EN 62841 -1 and can be used to compare one power tool to another. It is also suited for preliminary estimation of loading by vibration. The actual vibration emission value can, as described below, differ by type of application:

- Condition of the multifunctional tool or proper maintenance,
- Type of material and use of the multifunctional tool,
- Use of the right accessories and whether they are in good condition,
- A firm grip of the multifunctional tool by the operator,
- Proper use of the multifunctional tool as described in this user manual.

If the multifunctional tool is improperly used it can cause vibration-related ailments.

ATTENTION!

Depending on the type of use or conditions of use, the following safety measures must be taken to protect the user:

- Try to avoid exposure to vibrations as much as possible.
- Only use accessories in perfect working order.
- Wear vibration-damped gloves when using the multifunctional tool.
- Follow the user manual on care and maintenance of the multifunctional tool.
- Avoid using the multifunctional tool at temperatures below 10°C
- Try to plan your time so you do not use the strongly vibrating multifunctional tool over several consecutive days.

Disposal

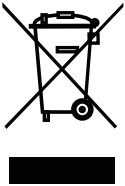
Disposing of the packaging



Dispose of the packaging separated into single type materials. Dispose of cardboard and carton as waste paper and foils via the recyclable material collection service.

Disposing of old devices

(Applicable in the European Union and other European states with systems for the separate collection of reusable waste materials)



Old devices must not be disposed of with household waste! If the multifunctional tool can no longer be used, it must not be disposed of with household waste!

This symbol indicates that this product may not be disposed of together with domestic waste in compliance with the (2012/19/ EU) Regulation pertaining to waste electrical and electronic devices (WEEE). This product must be handed in at a collection point intended for the purpose. This can occur, for example, by handing it in at an authorised collecting point for the recycling of waste electrical and electronic equipment. Owing to potentially hazardous substances that are frequently contained in waste electrical equipment, incorrect handling of waste equipment may have a negative impact on the environment and on the health of human beings. By disposing of this product correctly, you are also contributing towards an efficient use of natural resources. Information on collecting points for waste equipment can be obtained from your municipal authorities, the public law disposal authorities, an authorised institution for the disposal of waste electrical and electronic equipment or the waste collection services.

Service notes

- Store the multifunction tool, the user manual and, if applicable, the accessories in the original packaging provided.
- FERREX® devices are largely maintenance-free. For notes on cleaning and maintenance, refer to the chapter “Cleaning and maintenance”.
- FERREX® devices undergo strict quality controls. If, however, the functioning of the device is disrupted, send the multifunction tool to the manufacturer as described in the chapter “Checking the multifunction tool and package contents”.
- Provide a brief written description to shorten the troubleshooting process and repair time. During the warranty period, keep the warranty card and the proof of purchase with the multifunction tool.
- If the repair is not covered by warranty, you will be billed for the repair costs.
- **IMPORTANT! Opening the multifunctional tool voids your warranty claim!**
- To prevent transport damages, securely pack the multifunction tool or use the original packaging provided.
- The manufacturer also guarantees the affordable performance of all repairs to FERREX® appliances that become necessary after the expiration of the warranty period.
- You can obtain common accessories in specialised shops.

Original EU Declaration of Conformity

UK Declaration of Conformity

We,

MEROTEC GmbH
Otto-Brenner-Str. 8, 47877 Willich, Germany

herewith declare under our own, sole responsibility that our product

Multifunctional tool
Model no. CGN300D-1

complies with the following directives:

2006/42/EC Machinery Directive/ Supply of Machinery (Safety) Regulations 2008
2014/30/EU EMC-Directive / Electromagnetic Compatibility Regulations 2016 EMC-Directive
2011/65/EU*) RoHS, amended by (EU) 2015/863 / The Restriction of the Use of Certain Hazardous
Substances in Electrical and Electronic Equipment Regulations 2012 RoHS

Applied harmonized standards:

EN 62841-1:2015
EN 62841-2-4:2014
EN 55014-1: 2017+A11:2020,
EN 55014-2: 2015
EN IEC 61000-3-2:2019
EN62233:2008
EN 61000-3-3: 2013+A1:2019

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*)The object of the declaration described above is in conformity with Directive 2011/65/EU of the European Parliament and of the Council of 8 June 2011 on the restriction of the use of certain hazardous substances in electrical and electronic equipment.



Great care has gone into the manufacture of this product and it should therefore provide you with years of good service when used properly. In the event of product failure within its intended use over the course of the first 3 years after date of purchase, we will remedy the problem as quickly as possible once it has been brought to our attention. In the unlikely event of such an occurrence, or if you require any information about the product, please contact us via our helpline support services, details of which are to be found both in this manual and on the product itself.



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